

# TRIAGE NOOK WORKFLOW 2



The triage nook is a semi-private space designed to assess and capture all vital signs. A curtain provides visual privacy, however patient health is not discussed in this space. The nook may include a scale, stadiometer and automated blood pressure and pulse device. Optional equipment can include a wheelchair scale, a sink for proper hygiene and storage for supplies.



# TRIAGE NOOK WORKFLOW 2

## Patient Considerations

As a designated vitals area, the triage nook provides limited space and privacy to patients.

- Space for patient belongings such as shoes, jackets and bags is minimal.
- Patients must completely redress before moving to the exam room.
- There may be added difficulty for elderly and overweight patients with more steps required during the visit.
- For additional patient safety, wall or side rails are provided.

## Caregiver Considerations

With additional steps and shared spaces, caregivers must watch for potential errors and inefficiencies.

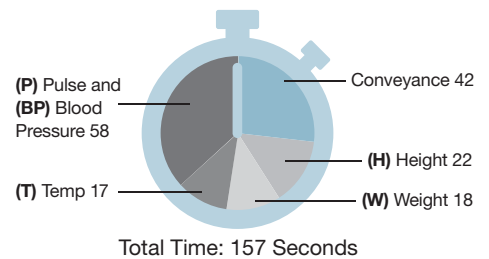
- Weight and height are often recorded manually and transcribed once in the exam room, increasing the chance for errors.
- Caregivers may need to allow extra time and precaution in order to avoid congestion in the shared spaces.
- Time may be lost while waiting for patients to collect and transfer personal belongings.
- The hallway may become congested with family members.

## Overall Observations

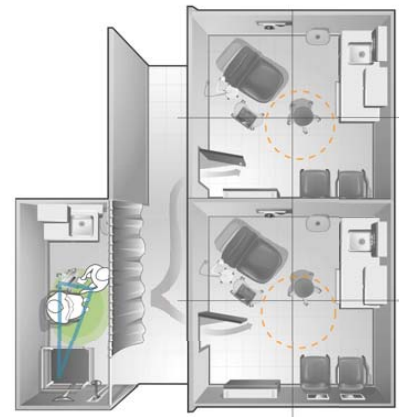
The triage nook workflow requires coordination among caregivers for a successful patient flow.

- Space is limited for patient belongings and family members.
- The hallway may become congested with family members.
- At times, there is inadequate rest time for the patient before taking a BP reading.
- There is flexibility to set up a dedicated scale for obese and wheelchair patients.

In Hallway or Triage					In Exam Room				
H	W	P	T	BP	H	W	P	T	BP



The triage nook workflow, when compared with the traditional, saves 30 seconds by implementing automated vitals.



## Triage Nook

All vitals are taken in the triage nook. Patients are then escorted to the exam room and directed to a side chair or exam table for capturing additional health data. Increased patient flow can lead to queuing in the hallway, and family members accompanying patients may also create congestion. There may be a single station or multiple triage nook stations supporting multiple exam rooms.

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